

The New York Post Office's OPERATION SANTA CLAUS

Operation Santa Claus began in the New York Post Office well over 100 years ago. Postal clerks in what was then known as the Money Order Division dug into their own pockets to answer Santa's mail and purchase food and toys for children who faced the unhappiness of an empty Christmas stocking. Through the years, the number of letters increased and the program was opened to the public.

Operation Santa Claus is an annual program sponsored by the New York Post Office. Each year, letters written by children and adults to Santa Claus are made available by the Post Office to interested members of the general public. In large part, the letters are written by underprivileged children and families who, for economic reasons, face a bleak Christmas.

Since letters addressed to Santa Claus North Pole, etc., are not deliverable as addressed, they find their way to the New York Post Office's Operation Santa" section, where they are opened by postal employees and separated by geographic location. These letters are then made available to the general public in the lobby of the James A. Farley Building, 421 8 Ave. at 33rd Street behind the Postal Store, during the holiday season from Tuesday December 2 to December 24.

Letters must be picked up in person.

After you register at the window, you will be directed to a table where you can get your letters. There is a limit of ten (10) letters per person. List on the form the letters you want to keep and return the unwanted ones to the table where you picked them up. You must be cleared at the clearing table before you can keep the letters.

If you are representing a company or organization, you can get an unlimited amount of letters. However, you must make an appointment with us so we can explain how the third party Santa Letter request works. Please call Operation Santa Claus at 1-212-330-3000.

James A. Farley Operation Santa Claus Hours of Operation

No letters are given out 15 minutes before closing

Monday, Tuesday, Wednesday, Friday: 9:00 am - 4:00pm

Thursday: 9:00 am - 7:00 pm

Saturday: 9:00 am - 4:00 pm

